

Emergency Diversion Mobile Respite



A New Option for High-Risk Behavioral Health Concerns

Riverside's Emergency Diversion Mobile Respite program is for anyone with behavioral health and/or substance use concerns who is at high risk of emergency department and inpatient admission, as well as involvement with the police and Mobile Crisis Intervention agencies.

ED Mobile Respite is a voluntary program available to individuals who are **not current Department of Mental Health clients** (although the program is funded by DMH). The individual does not have to pay for the program, and insurance is not required.

Quick Connection

Riverside receives a referral through community providers, inpatient psychiatric units, or emergency departments, and submits the application to DMH. As soon as we have approval:

- The person is immediately enrolled in ED Mobile Respite
- Our staff reaches out to set up a first meeting
- We link the client to a case manager for short-term initial care
- We build connections to ongoing longer-term services

Riverside staff will work with the person weekly throughout the duration of services, with the goal of connecting them with providers and resources within 30-60 days.

FIND OUT MORE

Anyone can call to explore whether ED Mobile Respite may be appropriate for a person in need, and we can reach out to people who could potentially benefit to discuss the program. Call to find out how we can help!

Areas We Serve

Canton, Dedham, Dover, Foxboro, Medfield, Millis, Needham, Newton, Norfolk, Norwood, Plainville, Sharon, Walpole, Wellesley, Weston, Westwood, Wrentham

Riverside Community Behavioral Health Center
190 Lenox Street • Norwood, MA 02062
Phone 781-769-8674 or 800-529-5077 • Fax 781-440-0740

Ongoing Support

The ED Mobile Respite case manager connects an individual with services that can support their long-term goals, and will:

- Assess the person's safety and functioning
- Refer to outpatient therapy, psychiatry, and other services
- Help file applications and navigate MassHealth, DMH, SSDI, SNAP, DDS, Section 8 systems
- Function as a liaison with community providers, family, and others

As ED Mobile Respite operates under Riverside's Mobile Crisis Intervention service within our Community Behavioral Health Centers in Milford and Norwood, *case managers have access to MCI clinicians, peer supports, and other staff as needed.*

Bellingham, Blackstone, Douglas, Franklin, Grafton, Hopedale, Medway, Mendon, Milford, Millbury, Millville, Northbridge, Sutton, Upton, Uxbridge

Riverside Community Behavioral Health Center
176 West Street • Milford, MA 01757
Phone 508-634-3420 or 800-294-4665 • Fax 781-468-7853

A trusted and experienced community-based non-profit organization serving more than 40,000 people a year in Massachusetts, Riverside Community Care offers a wide range of mental healthcare, developmental and brain injury services, early childhood and youth programs, addiction treatment, trauma response, and more.

Riverside Community Care

Leading the Way in Behavioral Healthcare & Human Services

www.riversidecc.org

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