A Lifeline in a Crisis

Riverside Mobile Crisis Intervention (MCI) teams meet with youth or adults who are experiencing a mental health or substance use crisis to evaluate, reduce the risk of harm, and connect them to additional services if necessary.

Not just a screening program, we can conduct a risk assessment, create a safety plan, and discuss coping strategies along with other therapeutic techniques.

We can also engage with family members, treatment providers, and school personnel to help support the individual.

Meeting Adults Where They Are

Adult Mobile Crisis Intervention (ACMI) staff includes clinicians as well as peer support specialists – people who have received behavioral healthcare in the past and can now help others navigate the options to recovery.

In some cases, we can also refer to 24/7 crisis stabilization and respite care within the community for short-term treatment or transitional care to an outpatient or other setting.

Addressing Special Needs of Youth

Youth Mobile Crisis Intervention (YMCI) is sensitive to the special needs of youth aged 20 and under.

We meet young people dealing with depression, anxiety, suicidal ideation, and self-harm, as well as trauma, mood and behavioral dysregulation, disordered eating, and even early psychosis.

We will go out to a youth’s home, school, or elsewhere in the community 24/7/365, and we are also happy to consult over the phone to determine if an evaluation would be beneficial.

How Does MCI Work?

Anyone can call us for crisis intervention – family members, first responders, mental health or medical providers, schools, employers, or even the person in need.

We come out to meet you – at home, school, our offices, or elsewhere in the community, to help avoid an emergency room visit.

We welcome calls for guidance before a problem becomes a crisis. In non-urgent cases, we can also conduct evaluations online via secure telehealth service.

There is no way we could have handled that night without your help. – D.G.

FOR HELP OR INFORMATION

Milford & surrounding area: 800-294-4665
Norwood & surrounding area: 800-529-5077

www.riversidecc.org
INSURANCE

Riverside Mobile Crisis Intervention will respond regardless of type of insurance or lack of coverage. However, after crisis intervention, the types of follow-up services we can provide or recommend may depend on insurance.

CALL MOBILE CRISIS INTERVENTION FOR

- Immediate response 24/7/365 in any safe location
- Crisis intervention, psychiatric evaluation, and treatment
- Community alternative to emergency room visit
- Consultation before an urgent situation becomes critical
- Referral for ongoing treatment and services

They really helped me get my life together.
– V.B.

AREAS WE SERVE

Milford & surrounding area: 800-294-4665
Bellingham, Blackstone, Brimfield, Brookfield, Charlton, Douglas, Dudley, East Brookfield, Franklin, Holland, Hopedale, Medway, Mendon, Milford, Millville, Northbridge, North Brookfield, Oxford, Southbridge, Sturbridge, Sutton, Upton, Uxbridge, Wales, Warren, Webster, West Brookfield

Norwood & surrounding area: 800-529-5077
Canton, Dedham, Dover, Foxboro, Medfield, Millis, Needham, Newton, Norfolk, Norwood, Plainville, Sharon, Walpole, Wellesley, Weston, Westwood, Wrentham

“They were extremely kind to my child and very knowledgeable during the time of crisis.” – R.L.