

Riverside CARE Awards

Megan DeAngelo

Intensive Care Coordinator, Community Service Agency



Family Partner, Intensive Care Coordinator, and Evolv super-user – Megan DeAngelo is known by not one, but the many roles she formally and informally has fulfilled at the Cambridge/Somerville Community Service Agency.

Ever attentive to the philosophy that the family is in the driver's seat, and that the care team is beside them for the ride, Megan brings to her work an incredible breadth of experience – as a parent, as someone with lived experience, and as a person who has utilized services during the time she adopted and raised her brothers at age 18.

A Family Partner for four years before taking on her current position as Intensive Care Coordinator almost two years ago, Megan still found time to complete her Bachelor's degree and is preparing to pursue her Master's to further develop her leadership skills. She is the go-to person in her office for learning how to navigate Evolv, our electronic health records system, and she developed a presentation for families on how to navigate safety with technology.

She knows the available community supports and health care resources backwards and forwards, and she is skilled and sensitive in her assessments of family needs and strengths in order to help them achieve their own vision for growth and stability.

Megan fills out her role with compassion and humor, offering a port in the storm to fellow employees who may be having a tough day, and providing a wonderful role model to new Family Partners and Intensive Care Coordinators. Her wisdom and experience mean there is often a flock around her desk seeking advice and guidance. One helpful mantra she regularly offers is setting the goal of having “*at least three good days*” a week. Megan, you make sure that everyone you interact with can count that day as a good one!