

BUILDING COMMUNITY



A Message from Our Founder and President/CEO, Scott M. Bock

"Riverside has grown tremendously in the last few years. We couldn't offer crucial behavioral healthcare and human services to so many individuals, families, and communities without our skilled and caring employees, a dedicated Board, the many people we serve around the state, and generous friends of this organization. Please accept my deepest thanks."



ABOUT US

It has been 35 years since Scott M. Bock and five other pioneers decided to create a more thoughtful, kind, and effective way to provide accessible, integrated behavioral healthcare and human services for our communities. Today, Riverside Community Care is made up of nearly 1,500 professionals who deliver compassionate care to more than 40,000 children and adults each year – our friends, neighbors, and loved ones – through 70 community-based sites.

Since our inception, Riverside has taken care to grow and change in response to community needs while maintaining the highest quality of care and innovating delivery models that both save lives and reduce costs.

Riverside Board Member and Neponset River House member Lisa Newell (at left) with fellow clubhouse member, Cynthia.



Adults who use our services have a wide range of needs and goals – from those struggling with mental illness or addiction, to individuals with a developmental disability, autism, or acquired brain injury, to so many others. No matter the challenge, our dedicated staff develop a thoughtful plan together with the individual.

Giving Back

Jeff came to Elliot House, Riverside's clubhouse in Needham, looking for a place to belong. He had struggled with his mental health for years and was feeling uncertain about the future. He was ready for a fresh start and looking for an opportunity to build his skills and make friends. In the nearly ten years since Jeff first joined Elliot House, he's become an integral member – always eager to offer support to other members. And through this support, he's learned to understand and accept his own mental health struggles. Today, he's rejoined the workforce and is giving back by helping others.



Jeff (seated) was honored at Riverside's CARE Awards in May along with fellow Elliot Clubhouse members and staff.

*“This program gives purpose to my life.”
– Neponset River Clubhouse Member*

ABOUT US

SERVING CHILDREN & FAMILIES



Kim Conley, Assistant Vice President of Child & Family Services, with Mohammed at the 2017 Guidance Center Gala.

Our child and family services provide mental healthcare, early childhood programs, and family support under both The Guidance Center name (in the Cambridge/Somerville area) and Riverside Community Care (in the suburbs). We are dedicated to helping families succeed in meeting their own goals. With decades of experience, we have developed a broad array of integrated, flexible services that wrap around the entire family.

*“They were able to bring us home and keep us home.”
– Mohammed*

Keeping a Family Together

Now a student at UMass Boston, Mohammed and his family came to Riverside when he was in 5th grade. His mother was struggling with her mental health, his father was struggling with his anger and emotions, and Mohammed and his siblings were unhappy in foster care – away from their school, their mother’s cooking, and everything familiar. A team of Riverside clinicians and social workers worked with each member of the family. They helped his mother access mental healthcare services, guided his parents to open up to each other about their feelings and relationship challenges, and encouraged Mohammed and his siblings to experience just being kids. The family is now together in their home and thriving.

SERVING COMMUNITIES

School systems, cities, towns, first responders, and private corporations can also access our mental healthcare and human services. We provide a broad range of prevention, intervention, consultation, training, and treatment services throughout Massachusetts. We frequently support those affected by tragedies, such as homicides, teen suicides, acts of terrorism, and natural disasters. We also offer a range of domestic violence services to support both children who have witnessed domestic violence and their non-offending parent. And, our Employment Collaboratives are Riverside-led partnerships of provider organizations and state agencies working to improve employment outcomes for individuals with disabilities.

A Workplace for All

Riverside's Regional Employment Collaboratives, five interconnected networks of state agencies, employers, workforce development organizations, and employment service providers, work closely with over 150 Employer Partners across Massachusetts. This past year the Employment Collaboratives partnered with CVS Health to create a statewide job skills training program, which greatly increases access to meaningful employment and fulfilling careers for individuals with disabilities. The first of its kind in the state, this ten-week training program has already graduated two sessions, with a third scheduled to graduate in October 2017.

*"I feel valued, independent, and important."
– Suzanne, training program graduate*

CVS pharmacy



Kristianne Widman, a member of Riverside's Employment Collaboratives team, with Jonathan DaSilva, Regional Learning Center Manager for CVS Health.