

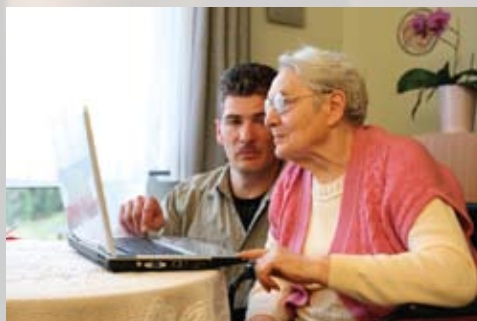
Riverside Community Care



| Annual Report — Fiscal Year 2010 |

We are in the business of changing lives.

Riverside Community Care (Riverside) builds healthy communities by providing local, community-based behavioral healthcare and human services that enrich the lives of individuals and their families. Each year, more than 15,000 people across Massachusetts depend on Riverside for quality mental health care, developmental disability and brain injury services, early childhood services and substance abuse treatment. Cities, towns and private companies also turn to Riverside to help their communities deal with the emotional aftermath of tragic events.





Dear *Friends,*

Looking back at Fiscal Year 2010, I am pleased to report that it was a year of extraordinary growth for Riverside with an exciting expansion of services. We strengthened services for adults, children, and families throughout Eastern and Central Massachusetts and, through the expansion of our Emergency Services and our merger with The Guidance Center, we brought our family of services into additional cities and towns.

As you read this report, you'll see how the newspaper headlines that kept us all riveted throughout the year are reflected in the services Riverside provides. We have always been committed to providing community-based services for individuals and families. But, I've come to realize just how perfect the name Riverside Community Care is for the growing work we do. Because, it isn't just individuals and families that we help – more and more often, it is entire communities. When a high school student commits suicide or a first grader collapses on the soccer field; when floods ravage entire neighborhoods; when tragic events around the world touch the lives of people in Massachusetts, Riverside is ready to help the community heal. Yes, we'll provide “psychological first aid” to those directly affected, but we also train school personnel, help at community forums, and develop plans to better respond to future disasters. In short, we help communities meet whatever challenges they face.

It's been an exciting year of growth and change. We have succeeded with the leadership of the Board and incredibly dedicated employees who remain committed and caring professionals, no matter how big the challenge. Together, with your support, we will continue to provide the high-quality, locally-based services on which our communities depend. We will continue to bring “the help you need, close to home.”

Sincerely,

Scott M. Bock
President/CEO

Adult Mental Health Services

Riverside helps individuals struggling with emotional issues get the support they need to meet the challenges they face.

We offer:

- counseling and medication management
- community-based living opportunities
- psychiatric emergency services
- short-term day and overnight alternatives to psychiatric hospitalization
- employment services
- substance abuse treatment

Child and Family Services

Riverside provides families with the support they need to create brighter futures for their children.

We offer:

- coordination of community services and natural supports for children with serious emotional challenges and their families
- counseling in the home, school, or community
- day programs for youth in crisis whose challenges interfere with their ability to attend school, and therapeutic after school programs
- services for young children with delays in their development
- specialized programs for children who are victims of, or witnesses to, domestic violence
- groups for first-time parents under 21 years of age



Developmental Disability and Brain Injury Services

Riverside offers individuals with developmental disabilities and traumatic brain injuries the support they need to enjoy all of the benefits of community living.

We offer:

- community-based living opportunities including residential homes, placement with families, and support for those living on their own
- empowerment for individuals with disabilities and their families through advocacy and leadership training
- in-home and community-based supports to adults and children with developmental disabilities living with their families, including respite, recreational activities, provision of adaptive equipment, and skill training
- specialized counseling services for individuals with developmental disabilities who are also experiencing emotional, behavioral, or psychiatric disorders

Trauma Response Services

For the past 20 years, Riverside has helped local communities, schools, government agencies, healthcare and human services providers, and workplaces cope with the emotional aftermath of traumatic events such as natural disasters, accidents, suicides and homicides. Riverside holds a well-earned national reputation for excellence and has developed a state-wide network of highly trained and experienced trauma-response professionals.

We offer:

- immediate assessment, consultation and support when a traumatic event occurs
- group and individual meetings with those directly involved, including employees, students, and community members
- referrals to community resources
- trainings for schools, community agencies, and other interested groups on topics such as “psychological first aid,” recognizing warning signs of depression and suicide, and Post Traumatic Stress Management

Taking Action: How Riverside Responded Through the Year to the Local, National and World Events that Affected Our Staff and the People We Serve.



Several well publicized incidents of teen suicides following relentless campaigns of bullying shook Massachusetts cities and towns this year and brought the issue of cyber-bullying to the public's awareness.

Riverside's statewide network of trauma response teams provided expertise to the affected communities. In June, Riverside and The Guidance Center, with Partners Health Care and the Massachusetts Department of Mental Health offered a full-day conference on "Bullying: Lessons in Prevention and Intervention" to a sold out audience of mental health professionals and school personnel.

Questions for School on Bullying and a Suicide
— *New York Times*,
April 1, 2010

With Massachusetts domestic violence homicides in 2010 on pace to surpass statistics from 2009, Riverside is proud to be part of the response.

Children with Voices: A Child Witness to Violence, one of our Guidance Center programs, has been awarded a grant from the Department of Justice to coordinate the Cambridge Arlington Belmont High Risk Assessment and Response Team (CAB HART). This multi-disciplinary, community-based team aims to reduce and prevent domestic violence homicides and hold offenders accountable by refining and tightening existing relationships between police, courts, and community providers.



Domestic Violence Out of Control
— *Washington Post*, February 10, 2010

January's catastrophic earthquake in Haiti left 230,000 people dead and one million homeless.

Its repercussions reached far beyond the borders of the island nation, with particular impact on the Boston area's large Haitian immigrant population. With significant numbers of Haitians among our staff and the people we serve, Riverside clinicians provided counseling support to many. Additionally, the Riverside Trauma Center participated in citywide events in Somerville and provided trauma response experts to the City of Boston's Haitian Community Crisis Center.

Haiti in Chaos after 7.0 Quake
— *Los Angeles Times*,
January 13, 2010

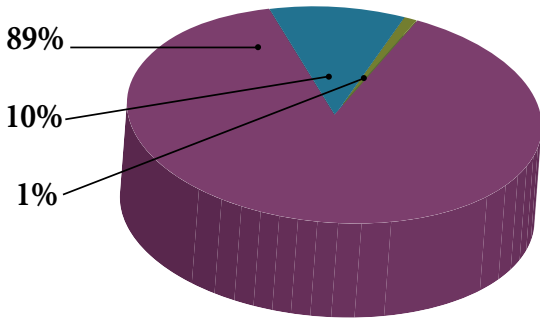
Homeland's Crisis Strains Haitian Families in Region
— *Boston Globe*,
February 8, 2010



Financial Highlights

We are delighted that, even in a challenging economic climate, Riverside has continued to grow and thrive. In fact, we had significant growth in Fiscal Year 2010 through the addition of several new programs and expansion of our geography. An important factor in this year's growth was our merger with The Guidance Center – a premier community-based and family-centered organization serving Cambridge and Somerville.

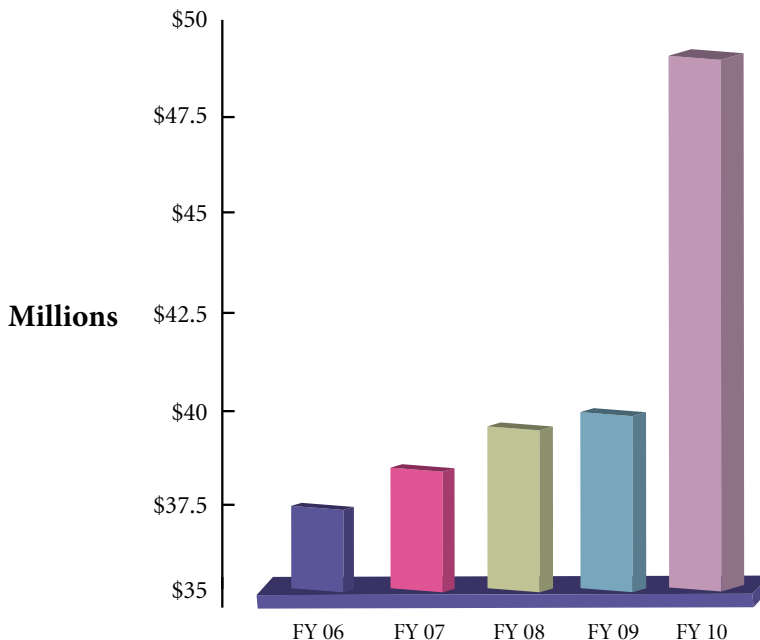
Nowhere has our growth been more evident than in the area of youth services. With the addition of The Guidance Center and a number of new program initiatives, Riverside's services to children and families more than doubled in the last year!



Uses of Revenue

Programs and Services	\$43,156,946
Management and Administration	\$5,093,002
Fundraising	\$505,518
Total	\$48,755,466

Five Year Revenue Trend



Assets and Liabilities for Fiscal Year 2010

ASSETS

Cash	\$ 2,224,659
Accounts Receivable	\$ 5,548,499
Prepaid Expenses	\$ 209,788

Current Assets \$ 7,982,946

Software	\$ 210,215
Buildings and Land	\$ 19,470,059
Furniture and Equipment	\$ 1,556,429
Leasehold Improvements	\$ 1,230,530
Accumulated Depreciation	\$ (6,504,934)

Property and Equipment \$ 15,962,299

Other Assets \$ 309,830

TOTAL ASSETS \$ 24,255,075

LIABILITIES

Accounts Payable	\$ 1,117,966
Accrued Salaries and Wages	\$ 2,705,597
Other Accrued Expenses	\$ 721,949

Current Liabilities \$ 4,545,512

Long Term Liabilities \$ 9,477,445

Total Liabilities \$ 14,022,957

Net Assets \$ 10,232,118

TOTAL LIABILITIES \$ 24,255,075

Board of Directors Fiscal Year 2010

Executive Committee

Alan Posner
Chair

Jeffrey R. Hulburt
Treasurer

Michael Broad
Secretary

Sally Lesser
Clerk

Scott M. Bock
President/CEO

Marsha Medalie
Executive Vice President

Directors

Robert D. Baldassarre

Elizabeth Gilmore

Theresa Hamacher

Catherine E. C. Henn

Kenneth E. Heyman

Carolyn Lawhorne

Cynthia Maltbie

Anne McCrory

Sally McNamara

Ronna Miller

Lisa Muto

Frances Newton

Laura S. Olton

Shippen L. Page

Joel F. Rubinstein

Ellis Seidman

David Wormley

Riverside Events Throughout the Year



Annual Appreciation Evening
Early Intervention Children's Concert
Heart and Soul Blue Jean Ball
Strike Out Teen Suicide Brunch

How to Give

The generosity of individuals, corporations, and foundations is critical to Riverside's ability to build stronger communities and fulfill our commitment to excellence. Below are a few ways you can invest in our mission.

Charitable Donations

Charitable donations enable us to respond quickly when community needs are identified and help ensure our ability to deliver high quality services. Set a monthly giving schedule, make a gift in honor or in memory of a loved one, give a gift of securities, or simply make a one-time donation.

In-Kind Giving

In-kind gifts, such as auction items, from individuals and businesses enhance our program resources and contribute to the success of our special events.

Corporate Giving

Corporations and small businesses can give back to their community while gaining positive exposure by becoming a sponsor of our Blue Jean Ball or Annual Appreciation Evening, making an unrestricted corporate gift, or by supporting a particular Riverside program or service.

Planned Giving

Many people would like to make a gift to Riverside, but feel unable to do so with their current economic situation or because they are uncertain about what their needs may be in the future. By considering a planned gift, you can have peace of mind now while knowing that your generosity will help to ensure brighter futures for families and communities across Massachusetts.



Thank You to Our Donors

Contributions from individuals, corporations and foundations allow Riverside to provide high-quality services to adults, children and families in more than 70 Massachusetts cities and towns. We would like to thank everyone who made a donation to Riverside during the past Fiscal Year (July 1, 2009 – June 30, 2010). We are deeply grateful for your generosity.

**Please note, donations made to The Guidance Center are not included in this listing.*

\$10,000 and above

Robert J. and Sandy Alevizos
Kenneth and Janice Cunningham
Harvard Pilgrim Health Care
Louis Kaitz Family
Stephen and Ronna Miller
Daniel E. Rothenberg
Susan and Barry Tatelman
Family Foundation
WTF Consulting

\$5,000 - \$9,999

East Coast Benefit Plans
Kyle W. Shapiro Foundation
Lenox Realty Trust II
Marshall Simonds Middle School
Needham Bank

\$2,500 - \$4,999

Anonymous
Bruce Bullen and Maria Krokidas
Harvard Pilgrim Health Care
Foundation
Jordan's Furniture, Inc.
Steven Kadish and Linda Snyder
Michael and Sally McNamara
Mercer
Lisa Muto and Mark Libenson
Precision Built, Inc.
Robert Santonelli
Andy Shapiro and Ruth Bonsignore
The Sager Family Traveling Foundation
and Road Show, Inc.
Wellesley Hills Junior Women's Club

\$1,000 - \$2,499

Danny and Michelle Ainge
Amity Insurance Agency
Anonymous
The Bay State Federal Savings
Charitable Foundation
Larry Berkowitz and Ellen Cohn
Scott Bock and Laura Weiss
Michael Broad and Grace Massey
Camp Micah, LLC
Christ Episcopal Church, Needham
Creative Movement and Arts Center
Gay and Gene Crowley
Dedham Women's Exchange, Inc.
Michael and Linda Frieze
John and Cindi Galther

Judy and Daniel Karp
Kevin Youkilis *Hits for Kids*
James and Janet Kloppenburg
Massachusetts Bankers Association
Charitable Foundation
Matthew and Laura S. Olton
Robin and Joan Parker
Alan and Suzanne Posner
Roxbury Latin School
Ellis Seidman and Jenny Netzer
Stone Hearth Pizza
W.B. Mason

\$500 - \$999

Susan C. Ayers and Nancy Salonpuro
Robert Baldassarre and Velia Carboni
Berkshire County Guidance
Association
Debra and Brian Blair
Bulfinch Group
Bill and Barbara Connolly
Cushing Electrical Co., Inc.
Dedham Institution for Savings
Kevin and Sheila Dugan
Edgewater Technologies
Frieze, Cramer, Rosen & Huber, LLP
Lawrence and Shirley Geller
Elizabeth and John Gilmore
James Goldston
Andrew and Elizabeth Harrington
Rick and Kathy Hughto
Ipswich, Inc.
Joyce and Chuck Kaplan
John and Katherine Kaufmann
Krokidas & Bluestein LLP
Sally and Stuart Lesser
Andy Levine and Lisa Monahan
Paul and Anne Punzak Marcus
Anne McCrory
Marsha Medalie
Warden and Lucy Mooney
David Jay Morton
Nature Springs Water Co., Inc.
Alan and Sunny Olsson
Jan and Michael Reiss
Jeffrey and Jennifer Robinson
S.A. Chrobak, Ltd.
Second Time Around
Robert and Holly Shuman
Starlight Foundation
TD Bank
Rebecca Tepper and Paul Levenson
Village Churchwomen
Alan and Winnie West

\$250 - \$499

Amerasport
Ruth Antonucci
Arbor Associates, Inc.
Bank of America
Connie and Joseph Barr
Katie and William Barrack
Betro Pharmacy
Bruce and Rebecca Bird
Barry Bock
Boston Private Bank & Trust Company
Bournewood Hospital
Charlene Brook
Sophia Buckley
Coach
Mitchell and Leslie Cohen
Concert Pharmaceuticals
William and Anne Darcey
Thomas Dugan
Elia and Fannie Karas Foundation, Inc.
Edmund Ferrara
Fred C. Church Insurance
Fresh City of Burlington, LLC
Great American Financial
Resources, Inc.
Corey and DeeDee Griffin
Kiki and James Gross
Kenneth E. and Susan Heyman
David Scott Horrigan
Hub International
Dorothea Iannuzzi
James A. Ryan Insurance Agency
Michael and Sara Jennings
Johnny's Luncheonette
Leo and Barbara Karas
J. Christian and Barbara Kryder
Law Offices of Deborah McCutcheon
Anthony and Mary Lucas
Robert and Dicki Macy
Stacy Martin and Norman Ashkenas
Meditech
Denise Mullane and John Graham
Lee Murphy
Fran and Fran Newton
Nutley Construction, Inc.
Tamara Olsen
Our Lady's Academy
Shippen L. Page and Anne F. St. Goar
Margot C. Pyle
LuAnn Roberts
Diana Roy
Katharine and Edwin Smith
Lawrence Spiegel
Stix

Aleece and Brian Strachan
Irene Tayler and Saul Touster
Temple Beth El, Belmont
Temple Shalom, Newton
The Village Bank
Tilton & Associates
Union Congregational Church,
North Reading
Nancy Vincola
Waves Car Wash
William and Ruth Brody Weinstein

\$100 - \$249

David Adams
Adolescent Wellness, Inc.
Anonymous
Mark and Beverly Aronson
John and Sara Bachman
Michael Barbehenn
John Barrella
Beacon Health Care Products
Edward and Kathleen Becker
Andrea Bonsignore
Patricia Bonsignore
The Boston Celtics Shamrock
Foundation
Mica Breen
Richard Bremer
Broadway Service, Inc.
Gerald and Virginia Caruso
Stephanie Chlan
Steven and Mari Connors
David and Marybeth Crane
Isabelle and William DeBear
Delta Dental of Massachusetts
Nancy Dignan
Jim Drury and Kate Griffin
Emmanuel Episcopal Church,
Wakefield
Euphoria Esthetics
The First Church in Malden,
Congregational
Paula Fisher
Lisa and Peter Fitzsimmons
Judith Forman
Steven and Lorily Forman
Fox and Hounds Properties
Maureen Garte
Karen and Garrick Goldenberg
Elaine Goldenberg
Theresa Hamacher and Greg Schumaker
Health Care Management Council
Lee and June Hebert
Catherine E. C. and John Henn
Elliot and Kim Herman

Incognito Revealed	\$50 - \$99	Joseph and Sylvia Apelbaum	Mneesha Nahata
Deborah and Thomas Jacob	Elana and Allen Amaral	Martin and Geila Aronson	Daniel and Elizabeth Navisky
Jon Jaffe	David and Sandra Baird	Ellen Berlin	David and Elsie Navisky
Mary Jeka	Evan and Stacy Banks	Stephanie and Matthew Bloch	Suzanne Nissen
C. Bruce and Helen Johnstone	Robert and Dale Bekesha	James and Helen Boyle	Ann O'Keefe
Matthew and Robin Kahn	Debbie and Shaul Berechman	Marci Bracken	Gary and Jeanine Ostrem
Philip Kett	Donald Bracken	Peter Brassard	Laura Otting
Anne and H. Stephen Kott	Deborah and Charles Chapman	Rebecca Breslow	Paul and Jean Peterson
John and Barb Kotzen	Robert and Ann Cherenson	Jim Bricker and Coral Sullivan	John and Carol Phillips
John and Kathleen Lennon	Kathryn Cohan	Niki Brinkman-Ofenloch	Warren and Kathleen Pinches
William Maddix and Elizabeth Whitney	Louise Condon	Olga Brown and Donald Green	John Poto
Markell Hall, LLC	Ellen Connorton	Alison Burnham	Emily and Joseph Prendiville
Thomas and Jane Martin	Marie Copp	Elise Busny	Amy Ribner
William and Marcia Mathier	Susan and William Cratty	Alexandra Cattan	Robyn Riseberg
Seth and Leslie Medalie	Lawrence and Barbara Dallin	Joanne Cline	Maria Rivera-Dowling
Mental Health Assoc. of Greater Lowell	Claudia Deeb	Jeanine and Elias Constantine	Kevin Rose
Richard and Dotty Morrison	Gail Douglas	Lori Covey	Alan Rosen and Abigail Posner
Margaret Murphy	Judith Fabricant and Charlie Homer	Kelly and Eric Davidson	Jennifer Rosen
New England Sports Academy	Samuel and Nina Frankenheim	Kenneth Davis	Allen and Ruth Rubin
NStar Foundation	Donald and Sharon Gilmore	Max Day	Joyce Rudolph
Kevin O'Connor	Grace Episcopal Church, Newton	Alma and Jack DeManche	Daniel and Patricia Rushton
Michael and Kathleen Peltier	Mervin and Rosalind Gray	Dana and Scott Elisofon	Maureen Ryan
Ethan and Brenda Pollack	Dallas Gulley and Robert Ditre	Robert Elisofon	Vincent and Joanne Saccone
Norman and Susan Posner	Amy Hinton	Rima Fawaz and Leonel Rodriguez	Chip and Carla Sachs
Michael and Jean Price	George and Christine Hoffmeister	Angela Fay	Sidney and Phyllis Sacks
Andrew Ravech	Robert and Susan Kaim	Lauren Feldman	Suzanne Samuels
Reardon Associates	Alan and Leslie Mann Kaplan	Kimberley and Matthew Fink	Andrea Scampini
Shelley Redstone	Genevieve Kiefer	Melissa Finkelstein	Mason and Pamela Seagrave
Roche Bros. Supermarkets, Inc.	Robert Knoll	Rose Fiorello	Barbara Shapiro
Stanford and Cory Rothschild	Peter and Margaret Lacouture	Robert and Gail Fitzgerald	Shannon and Brian Shavor
Joel and Lisa Rubinstein	Suzanne Loughlin	Zoe and Brian Forbes	Leslie Silberman
Russet Rentals, LLC	Douglas and Annick Mansfield	Frances Jacobson Early	Aimee Sprung
Susan Sachs	Greg and Janet Maund	Childhood Center	Karen Stern
Robert and Ferol Senter	Nancy Meegan	Karen Frascatore and Daniel Devoe	Shouming Sun
David and Lori Silverstein	Aaron and Amanda Miller	Eric and Irina Froment	Joanne and Patrick Sweeney
Loren Singer and Sara Warren	David and Pamela Morais	Lori Gara-Matthews	Warren Sylvester
Eileen and Tim Smith	David Morales	Asish Ghosh	Claire Tousignant
Cary and Mindy Sneider	Phoebe and Edward Olhava	Carol Goldman	Maggie Tushman
Nancy Sonnabend	Asta Orthman	Kelly Gordon	United Way of Central Massachusetts
Thomas and Rebecca Spiegel	Michaela and Cory Pavlik	Larry Gould	United Way of Tri-County
Paul Spigel	Susan Quist	Alyssa and Daniel Gusenoff	Georgette Vallee
Virginia Taplin	Bob and Anne Rosenthal	Joanna Herrera	Merle Edward Varney
Constance Tomsick	Russell Sage College Alumni	Elizabeth Humber	Christine Velyvis
Robert and Catherine Toran	Association	Allyson Jaffe	Stuart Wagonfeld and Christine Harte
United Way of Central Virginia	Mihail Sammaliev	Joanna Josephson	Michelle and John Walsh
United Way of Massachusetts Bay	Henri Schmidt	Jay and Sue Kaplan	Tara West
and Merrimack Valley	Richard Simmons	Elizabeth Kelley	Rachel Wexler
Uxbridge Youth Soccer League	Truist	Noreen Kelly	Mark and Patricia Whitehouse
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Richard and Sandra Wallace	Bill and Donna Vello	Nancy and Monty Krieger	Esta Wolfe
Karen Walsh and Lawrence Schwartz	Sarah Waters	Thomas and Christina Loftus	Women in Development
Jill Weiner	Wayne Alarm Systems	Patrick and Elaine Mahoney	Margaret Zai
Frank and Lois Weinert	Herman and Frances Wolf	Lisa Maira	Rita Zakak
Wells Insurance Agency, Inc.	Kelly and Richard Zahn	Nathaniel and Ashley Mason	Jennifer Ziefert
West Suburban Pediatrics, PC		John and Carla Matlock	
Whole Foods Market	\$49 and under	Dennis McCrory	
Robert and Kathryn Windsor	Julia Adams	Trisha McTernan	
Laura Wykoff	Stefanie and Eric Albertson	Judith Medalia	
	Carolyn and Bob Allen	Sandra Molinsky	
	Mary Ambler	Sarah Morris	
	Antioch University New England	Sarah M. Morris	